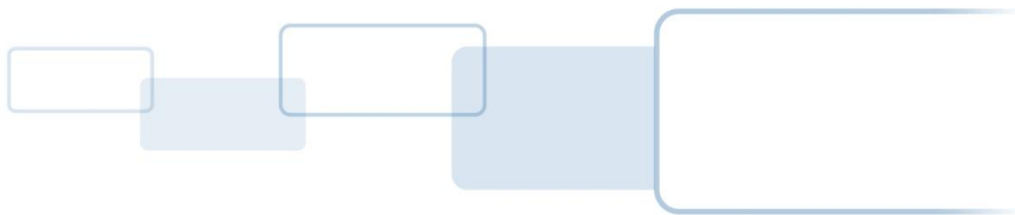




FARGO Technical Update #392

PRINTER OBSOLESCENCE NOTICE



Copyright

©2012 - 2017 HID Global Corporation/ASSA ABLOY AB.

All rights reserved. This document may not be reproduced, disseminated or republished in any form without the prior written permission of HID Global Corporation.

Trademarks

HID GLOBAL, HID, the HID logo, Asure ID, FARGO, iCLASS, iCLASS SE, iDIRECTOR, OMNIKEY, and Seos are the trademarks or registered trademarks of HID Global Corporation, or its licensors, in the U.S. and other countries.

MIFARE, MIFARE DESFire and MIFARE DESFire EV1 are registered trademarks of NXP B.V. and are used under license.

Update Number:	Tech Update # 392
Product:	DTC1000M/1000/4000/4500
Date:	February 2017
Type:	Obsolescence notice

SUBJECT: Obsolete printers: DTC1000M/1000/4000/4500

April 30, 2017

The purpose of this Technical Update is to announce the Obsolescence of all DTC1000M/1000/4000/4500 models and systems.

Please review the following information carefully.

- **Discontinued Service:** HID/FARGO Depot Repair will no longer be servicing these printers after April 30, 2017. Also, HID Technical Support will no longer be issuing RMA's for these printers (No exceptions).
- **Accessing Printer and Technical Support:** Support for these obsolete printers will be available only through the designated HID website and/or from a HID/FARGO Authorized Service Provider (ASP).

<http://www.hidglobal.com/support>

<http://www.hidglobal.com/support/fargo-service-providers>

- **Accessing Spare Parts:** Please forecast and place your spare part order prior to April 30, 2017. Spare parts are limited, so please place your spare parts order as soon as possible. HID does not guarantee that all spare parts will be available, so please check pricing and availability when ordering.
- **New replacement product information:** Please contact your local HID sales representative for details and information on all the latest HID/FARGO printer products that can replace these obsolete products.
- **Material/consumable availability:** Most material/consumable part numbers will be available for purchase until further notice.
- **Please Note:** This does not include the "e" models

Contacts

For additional offices around the world, see www.hidglobal.com corporate offices.

North America & Corporate	Asia Pacific
611 Center Ridge Drive Austin, TX 78753 USA Phone: 866-607-7339 Fax: 949 732 2120	19/F 625 King's Road North Point, Island East Hong Kong Phone: 852 3160 9833 Fax: 852 3160 4809
Europe, Middle East and Africa	Brazil
Haverhill Business Park Phoenix Road Haverhill, Suffolk CB9 7AE England Phone: 44 (0) 1440 711 822 Fax: 44 (0) 1440 714 840	Condomínio Business Center Av. Ermanno Marchetti, 1435 Galpão A2 CEP 05038001 Lapa - São Paulo/SP Brazil Phone: 55 11 5514-7100
HID Global Customer Support: www.hidglobal.com/customer-service	

- **Please review the printer life cycle matrix below.**



Printer/Encoder Life-Cycle Status

	Product	Entered Production	Discontinued	Obsolete
In Production	DTCii	12/15/2016		
	HDP8500LE - 2016	9/1/2016		
	HDP5600	4/1/2016		
	DTC5500LMX	4/1/2016		
	HDPii Plus	4/23/2013		
	HDP5000 - 2013 System	3/27/2013		
	HDP5000 - 2013	3/27/2013		
	HDP8500	3/30/2012		
	C50 System	11/18/2013		
	DTC1250e System	11/18/2013		
	DTC4250e System	11/18/2013		
	DTC4500e System	11/18/2013		
	DTC4500e Lam Module	11/18/2013		
	C50	11/18/2013		
	DTC1000Me	11/18/2013		
DTC1250e	11/18/2013			
DTC4250e	11/18/2013			
DTC4500e	11/18/2013			
Discontinued	HDP8500LE - 2012	11/5/2012	8/31/2016	8/31/2019
	DTC1000 System	1/31/2011	4/30/2014	4/30/2017
	DTC4000 System	1/31/2011	4/30/2014	4/30/2017
	DTC4500 System	1/31/2011	4/30/2014	4/30/2017
	DTC4500 Lam Module	10/27/2010	4/30/2014	4/30/2017
	DTC1000M	3/26/2011	4/30/2014	4/30/2017
	DTC1000	9/1/2010	4/30/2014	4/30/2017
	DTC4000	9/1/2010	4/30/2014	4/30/2017
DTC4500	9/1/2010	4/30/2014	4/30/2017	
EOL - Obsolete	HDP5000 - 2008	7/1/2007	9/30/2013	12/30/2016
	HDP5000 - 2008 System	1/1/2008	9/30/2013	12/30/2016
	HDPii	11/1/2007	9/30/2013	12/30/2016
	DTC550 System	7/1/2007	3/31/2011	9/30/2016
	DTC550 LC	7/1/2007	3/31/2011	9/30/2016
	DTC400e System	6/17/2008	3/31/2011	12/15/2014
	C30e	6/17/2008	3/31/2011	12/15/2014
	C30e System	6/17/2008	3/31/2011	12/15/2014
	DTC550	9/1/2005	3/31/2011	12/15/2014
	DTC400e/C30e Flipper Module	6/17/2008	3/31/2011	12/15/2014
	DTC400e	6/17/2008	3/31/2011	12/15/2014
	DTC550	9/1/2005	3/31/2011	12/15/2014
	DTC400e/C30e Flipper Module	6/17/2008	3/31/2011	12/15/2014
	DTC400e	6/17/2008	3/31/2011	12/15/2014
	HDP600 CR100 v2	5/1/2010	1/31/2012	12/15/2014
	HDP600	2/27/2004	12/31/2008	7/1/2012
	DTC400/C30 Flipper Module	11/1/2004	6/17/2008	12/1/2012
	DTC400	9/1/2004	6/17/2008	12/1/2012
DTC400 System	7/1/2007	6/17/2008	12/1/2012	