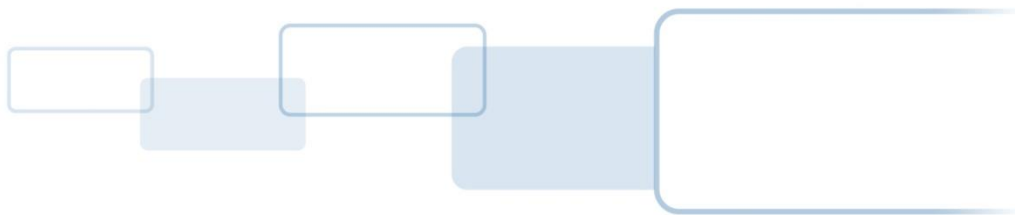




FARGO Technical Update #383

PRINTER OBSOLESCENCE NOTICE



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Update Number:	Tech Update # 383
Product:	HDP5000 (2008) (models 0890xx) and HDPii (non-plus models)
Date:	September 2016
Type:	Obsolescence notice

SUBJECT: Obsolete printers: HDP5000 (2008) (models 0890xx) and HDPii (non-plus models)
December 30, 2016

The purpose of this Technical Update is to announce the Obsolescence of all HDP5000 (2008) (models 0890xx) and HDPii (non-plus models)

Please review the following information carefully.

- **Discontinued Service:** HID/FARGO Depot Repair will no longer be servicing these printers after December 30, 2016. Also, HID Technical Support will no longer be issuing RMA's for these printers (No exceptions).
- **Accessing Printer and Technical Support:** Support for these obsolete printers will be available only through the designated HID website and/or from a HID/FARGO Authorized Service Provider (ASP).

<http://www.hidglobal.com/support>

<http://www.hidglobal.com/support/fargo-service-providers>

- **Accessing Spare Parts:** Please forecast and place your spare part order prior to December 30, 2016. Spare parts are limited, so please place your spare parts order as soon as possible. HID does not guarantee that all spare parts will be available, so please check pricing and availability when ordering.
- **New replacement product information:** Please contact your local HID sales representative for details and information on all the latest HID/FARGO printer products that can replace these obsolete products.
- **Material/consumable availability:** Most material/consumable part numbers will be available for purchase until further notice.
- **Please Note:** This does not include the HDP5000 (2013) (0896xx through 0899xx) or HDPii Plus printer models.
- **Please review the printer life cycle matrix below.**

Contacts

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Printer/Encoder Life-Cycle Status

	Product	Entered Production	Discontinued	Obsolete
In Production	HDPii Plus	4/23/2013		
	HDP5000 - 2013 System	3/27/2013		
	HDP5000 - 2013	3/27/2013		
	HDP8500	3/30/2012		
	C50 System	11/18/2013		
	DTC1250e System	11/18/2013		
	DTC4250e System	11/18/2013		
	DTC4500e System	11/18/2013		
	DTC4500e Lam Module	11/18/2013		
	C50	11/18/2013		
	DTC1000Me	11/18/2013		
	DTC1250e	11/18/2013		
	DTC4250e	11/18/2013		
	DTC4500e	11/18/2013		
Discontinued	DTC1000 System	1/31/2011	4/30/2014	4/30/2017
	DTC4000 System	1/31/2011	4/30/2014	4/30/2017
	DTC4500 System	1/31/2011	4/30/2014	4/30/2017
	DTC4500 Lam Module	10/27/2010	4/30/2014	4/30/2017
	DTC1000M	3/26/2011	4/30/2014	4/30/2017
	DTC1000	9/1/2010	4/30/2014	4/30/2017
	DTC4000	9/1/2010	4/30/2014	4/30/2017
	DTC4500	9/1/2010	4/30/2014	4/30/2017
	HDP5000 - 2008 System	1/1/2008	9/30/2013	9/30/2016
	HDP5000 - 2008	7/1/2007	9/30/2013	9/30/2016
	HDPii	11/1/2007	9/30/2013	9/30/2016
	HDP600 CR100 v2	5/1/2010	1/31/2012	12/15/2014
	DTC550 System	7/1/2007	3/31/2011	12/15/2014
	DTC400e System	6/17/2008	3/31/2011	12/15/2014
	C30e	6/17/2008	3/31/2011	12/15/2014
	C30e System	6/17/2008	3/31/2011	12/15/2014
	DTC550	9/1/2005	3/31/2011	12/15/2014
	DTC400e/C30e Flipper Module	6/17/2008	3/31/2011	12/15/2014
	DTC400e	6/17/2008	3/31/2011	12/15/2014
	HDP600	2/27/2004	12/31/2008	7/1/2012
	DTC400/C30 Flipper Module	11/1/2004	6/17/2008	12/1/2012
	DTC400	9/1/2004	6/17/2008	12/1/2012
	DTC400 System	7/1/2007	6/17/2008	12/1/2012
	C30	9/1/2005	6/17/2008	12/1/2012
	C30 System	9/1/2005	6/17/2008	12/1/2012

CardJet C7	3/1/2003	9/1/2007	12/31/2010
CardJet 410	3/1/2003	9/1/2007	12/31/2010
SecureMark Workstation	3/1/2005	12/1/2007	9/1/2011
CardJet C7 System	3/1/2003	9/1/2007	12/31/2010
CardJet 410 System	3/1/2003	9/1/2007	12/31/2010
DTC300	9/1/2004	9/29/2006	12/29/2009
DTC515/DTC525	9/1/2000	6/30/2006	12/31/2009
DTC515-LC/DTC525-LC	9/1/2002	6/30/2006	12/31/2009
DTC500LE	9/1/2000	6/30/2006	12/31/2009
HDP820	3/1/2002	6/30/2006	12/31/2009
HDP825	3/1/2002	NA	12/31/2009
C25	9/1/2000	NA	12/31/2008
C11/M11	6/1/2002	NA	12/31/2007
C16	6/1/2002	NA	12/31/2007
DTC510	9/1/2000	NA	12/31/2007
DTC520	9/1/2000	NA	12/31/2007
Pro-LX	3/1/2002	NA	12/31/2006
Pro/Pro-L	2/1/1998	NA	12/31/2006
DTC700	6/1/2000	NA	3/31/2006
HDP700	1/1/2000	NA	3/31/2006
C15/C10/M10	9/1/1999	NA	3/31/2006
4225/4250/Quatro/Uno	1/1/1997	NA	3/31/2006

Key	
	= Product is still in production
	= Product is still in production but only for a limited time (While supplies last)
	= Product is no longer in production but can be serviced by HID/FARGO
	= Product is no longer in production and cannot be serviced by HID/FARGO

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